

<b>NORTH ORANGE COUNTY COMMUNITY COLLEGE DISTRICT JOB DESCRIPTION</b>
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Job Title:	Clerical Assistant I	Range:	29
Date Revised:		Date Approved:	April 8, 2003

**PRIMARY PURPOSE**

This position is responsible for performing routine duties of a clerical nature to support the needs of the assigned department or location.

**ESSENTIAL FUNCTIONS**

*Examples of essential functions are interpreted as being descriptive and not restrictive in nature.*

1.	Performs various clerical duties; enters information into computer; receives and processes registration forms and purchase requisitions, issues parking permits and room keys to appropriate District personnel and faculty, photocopies various materials, gathers, sorts and routes information and materials as appropriate.
2.	Compiles and maintains a variety of records, logs and files related to assigned department or location such as attendance records, registration, enrollment, applications, time sheets, mailing lists, inventory or statistical records; locates materials and information in records, logs and files as required.
3.	Types a variety of materials such as forms, reports, correspondence, tests and other classroom materials as required.
4.	Answers telephones and greets the public; answers questions and provides routine information related to department or location activities and functions to faculty, students or the public; schedules appointments and meeting rooms for students, faculty or the public as appropriate.
5.	Receives, sorts and distributes various incoming mail; mails information materials, correspondence or other materials as required.
6.	Operates office equipment such as personal computer, calculator, copier, postal machine, cash register, and specialized equipment depending on department or location assigned; arranges for equipment servicing as appropriate.
7.	Orders supplies for department or location as assigned; stocks shelves and maintains adequate supplies.
8.	Trains and provides work direction and guidance to others as directed.
9.	Learns and applies emerging technologies and advances as necessary to perform duties in an efficient, organized, and timely manner.
10.	Participate in District/College efforts to increase the diversity of faculty and staff and to address student achievement gaps; active assistance in the creation of a welcoming and inclusive work and educational environment; attend and participate in diversity, equity and inclusion trainings and events.
11.	Performs related duties as assigned.

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**OTHER FUNCTIONS**

In addition to the essential functions, the Clerical Assistant I may serve as a cashier as required; receive and count money, make change, and issue refunds as appropriate.

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**WORKING RELATIONSHIPS**

The Clerical Assistant I maintains frequent contact with various departments and personnel, faculty, students and the public.

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**EDUCATION AND EXPERIENCE**

Minimum Qualifications

High school diploma or GED

Sufficient training and experience to demonstrate the knowledge, skills and abilities listed below.

Commitment to diversity. All applicants must have demonstrated sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender, gender identity, sexual orientation, and ethnic backgrounds of community college students, faculty and staff. The applicant must be able to demonstrate how their experience with these factors relates to successfully achieving the goals of the position.

Desirable Qualifications

Prior experience in approaching work and interactions with colleagues and/or students in an equity minded manner. Ability to provide an inclusive and welcoming work/educational environment.

**KNOWLEDGE, SKILLS, AND ABILITIES**

- Knowledge of modern office practices, procedures and equipment
- Knowledge of record-keeping techniques
- Knowledge of correct English usage, grammar, spelling, punctuation, and vocabulary
- Knowledge of various computer software applications
- Ability to make arithmetic calculations quickly and accurately
- Ability to sort and file alphabetically and numerically
- Ability to operate a variety of office equipment such as calculator, computer, copier, etc.
- Ability to plan, organize and prioritize work
- Ability to meet schedules and time lines
- Ability to understand and follow oral and written directions
- Ability to communicate effectively, both orally and in writing
- Ability to establish and maintain effective working relationships with others

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**SPECIAL REQUIREMENTS**

- Some departments or locations may require valid California Driver's License
- Some departments or locations may require ability to type 35 wpm

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**WORKING CONDITIONS**

College or District environment; subject to sitting for long periods at a time (up to 2-3 hours); repetitive use of upper extremities including hand coordination activities. Depending upon area assigned, may be required to lift up to 50 pounds unassisted.

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